



STRATEGIC PLAN 2017-2022

OUR VISION

Outstanding Rural Healthcare; leading our community to a healthy future

OUR ROLE

Orbost Regional Health is a Multi-Purpose Service committed to delivering a range of health and community services to meet the needs of the Far East Gippsland communities.



STRATEGIC OBJECTIVES

OUR CONSUMERS

MEETING THE HEALTH NEEDS OF OUR COMMUNITY

- Equitable access to services
- Health literacy
- Integrated health care

OUR QUALITY AND SAFETY

ENSURE CONSUMERS RECEIVE SAFE AND EFFECTIVE HEALTHCARE

- Consumer experience directs our service
- Person centred care
- Safe and effective care as close to home as possible

OUR PEOPLE

ATTRACT, DEVELOP AND ENGAGE A MOTIVATED HEALTHCARE WORKFORCE

- Positive workplace culture
- Collaboration to support staff learning
- Grow our volunteer program

OUR BUSINESS

EFFICIENT AND SUSTAINABLE HEALTHCARE DELIVERED FOR THE BEST VALUE

- Modern equipment and infrastructure to meet demand
- Sustainable funding
- Environmentally responsible actions