

Snowy River Views Residential Care



How to apply through My Aged Care

Understanding residential care costs

Entering residential aged care has changed under the new Australian Government reforms, effective from 1 November 2025. At Snowy River Views, we're here to help you understand what this means and support you through every step.

Before entering residential aged care, all residents must first register with My Aged Care, which is now the central starting point for accessing services.

Call: 1800 200 422

Visit: myagedcare.gov.au

How you can pay for your accommodation

You can choose how you pay for your accommodation:

- **Refundable Accommodation Deposit (RAD)** - A lump sum payment that is refunded when you leave care (less any agreed deductions).
- **Daily Accommodation Payment (DAP)** - A daily payment instead of a lump sum.
- **Combination payment** - A mix of both RAD and DAP.

Our team can talk you through the best option for your situation.

Start with My Aged Care

Before moving into Snowy River Views, you must complete an assessment through My Aged Care.

This process determines:

- Your eligibility for residential aged care
- The level of care you need
- What fees and contributions may apply to you

Which situation applies to you?

Your fees will depend on your circumstances:

- New to aged care (after 1 November 2025)
- Previously approved for Home Care before 12 September 2024

Each pathway has different fee arrangements under the new system.

If you're unsure about any of the above, My Aged Care or our team can guide you.

New aged care fee arrangements (from 1 November 2025)

If you are entering residential aged care under the new system, your fees may include:

Basic Daily Fee

Covers everyday living costs such as:

- Meals
- Cleaning
- Laundry
- Heating and cooling

This fee is set by the Australian Government and applies to all residents.

Clinical Care Contribution

Covers the cost of care provided by:

- Nurses
- Allied health professionals
- Medication and clinical support

This is fully funded by the Australian Government.

Non-Clinical Care Contribution

Helps cover support with:

- Personal care (showering, dressing)
- Mobility and daily assistance

This is means-tested and assessed by Services Australia.

Hotelling Supplement

Supports additional living costs such as:

- Food
- Utilities
- Laundry services

This may also be means-tested.

Important changes under the new system

- **RAD retention:** A small portion (up to 2% per year, for up to 5 years) may be retained to support maintenance and improvements.
- **DAP indexation:** Daily payments are reviewed every six months in line with inflation (CPI).

These changes are part of national reforms to improve the quality and sustainability of aged care.

If you were approved before 12 September 2024

If you were approved for a Home Care Package before 12 September 2024, you may remain on the previous fee arrangements when entering residential care.

This means:

- You may continue under the existing means-tested care fee system
- You will not transition to the new care and hotelling contributions
- New accommodation payment rules (RAD/DAP) still apply

We're here to help

We understand that navigating aged care can feel complex, especially with recent changes.

At Snowy River Views, our team is here to:

- Help you understand your options
- Support you through the My Aged Care process
- Guide you and your family every step of the way

Get in touch

For more information or to discuss your situation, call us on:

(03) 5154 6741